

CEO GAME

Have you ever played the game called ROCK, PAPER, SCISSORS? CEO is a version of ROCK, PAPER, SCISSORS that highlights the interesting relationship among customers, employees, and owners. You will select one of the three types of people (employees, owners, or customers) during each round and determine the winner using the following **formula**:

- √ **Customers** beat owners because unless customers are satisfied, the owners will go out of business.
- √ **Employees** beat customers because their behaviors can make the customers happy or unhappy.
- √ **Owners** beat employees because, among other things, they can hire and fire employees.

Here are the **hand signals** to display the letter C (for customers), E (for employees), and O (for owners).

C = Customers

E = Employees

O = Owners

Customer beats owner

Employees beat customers

Owners beat employees



Keep Your Score

Players	Round 1	Round 2	Round 3	Winning Games
Player 1	Game 1	Game 1	Game 1	
	Game 2	Game 2	Game 2	
	Game 3	Game 3	Game 3	
Player 2	Game 1	Game 1	Game 1	
	Game 2	Game 2	Game 2	
	Game 3	Game 3	Game 3	

Identify one business where you have received great service. _____
